



VIP: COVID -19 NOTICE BUSINESS as USUAL for All types of DBA issued QBE Deposit Bonds

Given majority of DBA's business is conducted online or via scan/email we will continue to assess and issue deposit bonds remotely with minimal interruption to our standard service levels. DBA assesses & issues all QBE Deposit Bonds without need for face to face interviews – an essential tool in the current business climate.

DBA will commence its remote operations as & when the need arises under Government directive of a Sydney suburb lockdown.

For ease this notice provides a quick reference to all DBA staff contact details for Applications (With & Without Finance); General enquiries; Referrer Accreditation & Training

DBA's online system iDEPOSIT is available to all accredited Referrers. If you are a DBA Referrer however yet to register for iDEPOSIT access simply email accreditations@deposit.com.au and we will provide relevant access codes and instructions.

DBA CONTACTS:

HELPDESK: FREECALL: 1800 266 388

Note: If engaged please call any DBA staff member as relevant to your enquiry.

ADMIN & ACCREDITATIONS: (m) 0412 193 342

admin@deposit.com.au: Application Enquiries & Lodgement; General Enquiries & Messages

accreditations@deposit.com.au: iDEPOSIT access; Referrer Code checks

UNDERWRITING: (m) 0412 193 290

Application lodgement: admin@deposit.com.au and copy either:-

Senior Underwriter: Bing Ceballos: bing@deposit.com.au

Director: Di Bain: 0411 858 821: di@deposit.com.au (All Enquiries; Commercial & Surety Bonds)

BUSINESS DEVELOPMENT TEAM:

VIC/National: Elizabeth McGarry: 0401 887 782: elizabeth@deposit.com.au

NSW/ACT/QLD: Belinda Karpathakis: 0435 578 875 : belinda@deposit.com.au

SA/WA: Karen de Cean : 0419 124 094 : karen@deposit.com.au

Training Support: training@deposit.com.au (Webinar or Tele-Training bookings)

1 Phone: 1800 266 388 **Email:** admin@deposit.com.au **Address:** Suite 402, 83 Kippax Street Surry Hills, NSW 2010. Locked Bag 4004, Surry Hills, NSW 2010.